



## Results presentation

for the year ended 31 December 2020



**Leading digital solutions for Africa's progress**



#WearItForMe



# **MTN Group** **Results presentation**

for year ended 31 December 2020

## Disclaimer

The information contained in this document ("presentation") has not been verified independently. No representation or warranty express or implied is made as to, and no reliance should be placed on, the fairness, accuracy, completeness or correctness of the information or opinions contained herein. Opinions and forward looking statements expressed herein represent those of the Company at the time. Undue reliance should not be placed on such statements and opinions because by nature, they are subjective to known and unknown risk and uncertainties and can be affected by other factors that could cause actual results, and the Company plans and objectives to differ materially from those expressed or implied in the forward looking statements. Neither the Company nor any of its respective affiliates, advisors or representatives shall have any liability whatsoever (based on negligence or otherwise) for any loss howsoever arising from any use of this presentation or its contents or otherwise arising in the statements from the presentation whether to reflect new information or future events or circumstances otherwise. This presentation does not constitute an offer or invitation to purchase or subscribe for any securities and no part of it shall form the basis of or be relied upon in connection with any contract or commitment whatsoever.

The impacts of COVID-19 present material uncertainties in our operating environment and could pose additional risks to MTN's business, financial position and liquidity position. Details relating to these risks have been outlined in our trading updates, half year results as well as FY 20 results release and in this FY 20 results presentation.

# Agenda

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**1** *Operational review*

**2** *Financial review*

**3** *Strategy update*

**4** *Looking ahead*



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## Operational review

**Ralph Mupita** | Group President and CEO

*Leading digital solutions for Africa's progress*

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## Highlights

Solid financial performance despite challenging trading conditions

**+11,9%\***  
Service revenue

**R170,1bn**

**+31,0%\***  
Data revenue

**R48,7bn**

**+23,9%\***  
Fintech revenue

**R13,5bn**

**+13,4%\***  
EBITDA

**R81,3bn**

**+0,9pp\***  
EBITDA margin

**45,3%**

**+51,5%**  
Adjusted HEPS

**877 cps**

**16,0%^**  
Capex (capex intensity)

**R28,6bn**

**Net debt/EBITDA**  
Holdco Group

**2,2x**

**0,8x**

**+117,1%**  
Operating free cash flow

**R28,3bn**

**ROE +4,0pp to 17,0%**

**2020 final dividend suspended**

\*Constant currency information after adjusting for the impact of proforma adjustments

\*IAS17 capex: excludes capex attributable to right-of-use (RoU) assets

All subscriber numbers in this presentation are compared to end December 2019 unless otherwise stated

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# Dividends and dividend policy update

*Committed to faster de-leveraging & de-risking of the Holdco balance sheet | Remain focused on capturing exciting growth opportunities*

## Suspension of 2020 final dividend

- Final dividend for 2020 suspended
- In context of previous communication & uncertainties around:
  - Cash upstreaming from Nigeria
  - Timing of ARP proceeds
  - COVID-19 impacts

## Suspension of dividend policy

- Current dividend policy suspended in light of uncertainties mentioned
- Anticipate that a revised medium-term policy will be set/communicated with 2021 annual results in March 2022

## 2021 dividend guidance

- Anticipate paying a minimum ordinary dividend of:
  - At least 260cps for the 2021 financial
  - Paid as a final dividend, no interim dividend
- Board may return cash to shareholders as a special dividend or share buybacks

**Guided by our disciplined capital allocation framework**

## Progress against our medium-term guidance

| KPI                   | Target                                                                                                                                                                                                                                                                                                                                                    | Performance                                                                                                                                                                                                                                                                          |
|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Service revenue       |  Group: Double-digit growth<br> South Africa: Mid-single-digit growth<br> Nigeria: Double-digit growth | 11,9%* <br>1,6% <br>14,6%*  |
| EBITDA margins        | Improving margins                                                                                                                                                                                                                                                                                                                                         | +0,9pp* to 45,3%                                                                                                                                                                                  |
| Group capex intensity | Reducing intensity                                                                                                                                                                                                                                                                                                                                        | 16,0% from 17,3%                                                                                                                                                                                  |
| Holdco leverage       | ≤ 2,0x                                                                                                                                                                                                                                                                                                                                                    | 2,2x                                                                                                                                                                                              |
| Asset realisation     | > R25 billion                                                                                                                                                                                                                                                                                                                                             | R4,3bn^                                                                                                                                                                                           |
| Adjusted ROE          | Improving to > 20% from 11,5% in 2018                                                                                                                                                                                                                                                                                                                     | 17,0%                                                                                                                                                                                             |

\*Constant currency information after adjusting for the impact of proforma adjustments

^ Excludes R8,8bn proceeds from ATC Tower associate sales. Includes BICS cash proceeds, completed in February 2021





# COVID-19

Prioritising our people, customers & network | Efficiency & liquidity focus | Accelerated digitalisation

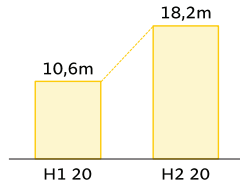
|                                                                                                                                  | Impacts                                                                                                                                   | Managing the crisis                                                                                                                                                            | Future focus                                                                                                                                                                |
|----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <b>Social</b><br>(our people & communities)    | <ul style="list-style-type: none"> <li>Economic slowdown</li> <li>Lockdowns</li> <li>Health &amp; wellbeing</li> </ul>                    | <ul style="list-style-type: none"> <li>Y'ello Hope</li> <li>Work from home</li> <li>Safety measures</li> </ul>                                                                 | <ul style="list-style-type: none"> <li>Agile working</li> <li>Support to staff &amp; communities</li> <li>\$25m donated in support of AU's vaccination programme</li> </ul> |
|  <b>Commercial</b><br>(including our customers) | <ul style="list-style-type: none"> <li>Affordability pressure</li> <li>Lower transactions</li> <li>Shift from voice to data</li> </ul>    | <ul style="list-style-type: none"> <li>Digital channels ramped up</li> <li>Zero-rated sites &amp; discounts on MFS</li> <li>Innovative offerings - University deals</li> </ul> | <ul style="list-style-type: none"> <li>Accelerated digitalisation</li> <li>Stimulate usage</li> <li>Home connectivity</li> </ul>                                            |
|  <b>Network &amp; supply chain</b>              | <ul style="list-style-type: none"> <li>Site rollout delayed</li> <li>Data payload surges</li> <li>Supply chain disruption</li> </ul>      | <ul style="list-style-type: none"> <li>Focus on resilience &amp; capacity</li> <li>Capacity investments/spectrum</li> <li>Built 12-month buffer</li> </ul>                     | <ul style="list-style-type: none"> <li>Resumption of rollout</li> <li>Modernisations/spectrum</li> <li>Supply chain management</li> </ul>                                   |
|  <b>Funding &amp; liquidity</b>                 | <ul style="list-style-type: none"> <li>Cash upstreaming delayed</li> <li>Currency volatility</li> <li>Volatile capital markets</li> </ul> | <ul style="list-style-type: none"> <li>Built financial resilience</li> <li>Cash conservation &amp; liquidity headroom</li> <li>2020 refinancing completed</li> </ul>           | <ul style="list-style-type: none"> <li>ARP readiness for execution</li> <li>Cash upstreaming from Nigeria</li> <li>Reducing leverage &amp; US\$ debt</li> </ul>             |

# H1 vs H2 performance

The Group delivered a strong H2 | Data growth eased in H2 as spending habits shifted

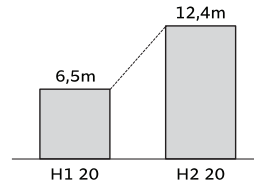
## Subscriber net adds

*Strong recovery in H2*



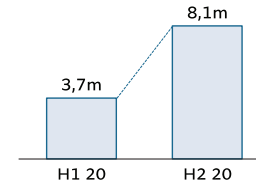
## Active data users net adds

*Accelerated shift to data*



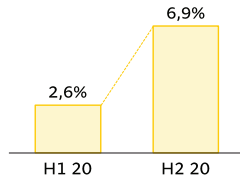
## MoMo users net adds

*"Cashless in Covid" – strong momentum*



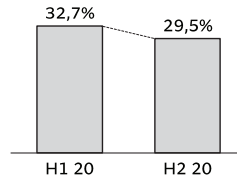
## Voice revenue

*Pressure eased in H2*



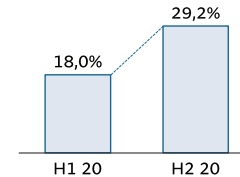
## Data revenue

*Strong growth eased in H2*



## Fintech revenue

*Accelerated adoption*



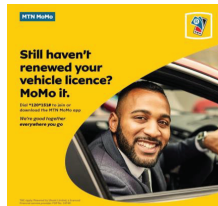
# South Africa

*Sustained momentum in underlying turnaround – resilient consumer business & double-digit EBU growth*

## Market context



- Weaker economy impacts consumer spending | Alleviated by TERS<sup>#</sup> benefit
- COVID-19 effects | Awarded temporary spectrum
- Wholesale impact from Telkom | Cell C Phase 2 roaming agreement



## Key activities



- Solid prepaid & postpaid execution | Enhanced distribution & CVM, uptake of data first offers
- EBU progress sustained, boosted by work-from-home & university deals
- Invested R7,2bn<sup>^</sup> in the network



## Solid results



- All retail business segments delivered solid growth and momentum
- Data traffic up 79%
- Best quality network



<sup>#</sup> Temporary Employer/Employee Relief Scheme

<sup>^</sup> IAS 17 capex: excludes capex attributable to right-of-use (RoU) assets

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# Nigeria

*Strong operational and commercial performance | Data momentum sustained*

## Market context



- Macro pressures | Oil & FX volatility | COVID-19 effects
- Increase in value-added tax
- Introduction of additional customer registration requirements | Suspension of new SIM sale and activations



### Stay Connected

Link your **National Identification Number (NIN)** to your mobile number now

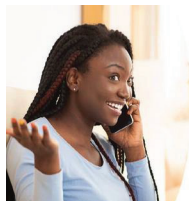
Dial \*785\*NIN# or Visit myMTNApp

Dial \*3456 to get your NIN

## Key activities



- Expanded customer acquisition touchpoints, rural telephony initiatives and revamped offers
- Increased 4G/smartphone penetration | Scaling of MoMo agent network & driving activity
- Renegotiated IHS tower lease agreement for long-term benefit



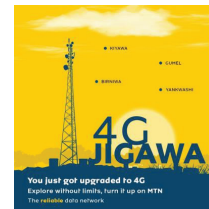
### No credit, No worries!

you can automatically flash any network even without credit with **MTN Beep**.

## Solid results



- +12,2m subs | +7,3m active data users | +126,5% data traffic
- ~60% 4G population coverage | 45,9% smartphone penetration of base
- +280k registered MoMo agents | +4,1m MoMo users



## Regional operational review

All regions performed well | WECA turnaround completed | Business model resilient

### SEAGHA<sup>^</sup>



**+18,7%\***

service revenue

**+29,3%\***

data revenue

- MTN Ghana solid results – double-digit growth in data and fintech
- MTN Uganda solid | MTN Rwanda & MTN Zambia growing in double digits
- Strong data growth across all opcos

### WECA



**+8,8%\***

service revenue

**+22,6%\***

data revenue

- Service revenue growth continues to outstrip inflation
- MTN Côte d'Ivoire positive net adds for 8 consecutive months
- MTN Cameroon service revenue growth supported by double digit growth in data, fintech and digital

### MENA



**+27,2%\***

service revenue

**+51,2%\***

data revenue

- Sustained growth in challenging conditions
- MTN Syria and MTN Sudan service revenue double-digit growth underpinned by voice and data revenue
- MTN Irancell JV continued strong operating performance

<sup>\*</sup> Constant currency

<sup>^</sup> Effective 1 January 2021, MTN Ghana became part of the group's WECA region. From that date, SEAGHA region became known as the Southern and East Africa (SEA) region



# MTN asset realisation programme (ARP) & portfolio transformation

~R4,3bn delivered of R25bn plan

|                  | E-commerce portfolio                                                                                                                            | Tower Co investments                                                                                               | Localisation & other                                                                                                                                                                          | Pan-African focus                                                                                                                                        |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Progress to date | <ul style="list-style-type: none"> <li>Jumia<br/>- R2,3bn</li> </ul>                                                                            | <ul style="list-style-type: none"> <li>ATC Ghana &amp; Uganda tower associates<br/>- R8,8bn</li> </ul>             | <ul style="list-style-type: none"> <li>BICS<br/>- R1,8bn</li> <li>MTN Zambia<br/>- R178m</li> <li>aYo<br/>- increasing shareholding to 75%^</li> </ul>                                        | <ul style="list-style-type: none"> <li>Committed to process of divesting 75% stake in MTN Syria</li> </ul>                                               |
| Future focus     | <ul style="list-style-type: none"> <li>Continue to explore exit options for remaining assets in 'Digital group'<br/>- MEIH<br/>- IIG</li> </ul> | <ul style="list-style-type: none"> <li>IHS<br/>- R27,2bn</li> <li>Exploring SA tower sale and leaseback</li> </ul> | <ul style="list-style-type: none"> <li>Nigeria, further 14% sell-down</li> <li>Ghana, further 12,5% sell-down</li> <li>Rwanda listing by introduction</li> <li>Uganda localisation</li> </ul> | <ul style="list-style-type: none"> <li>Exit the Middle East in an orderly manner over the medium-term</li> <li>Exploring Ethiopia opportunity</li> </ul> |

**Steady progress on ARP, slowed by market volatility  
> R25bn targeted over the medium term**

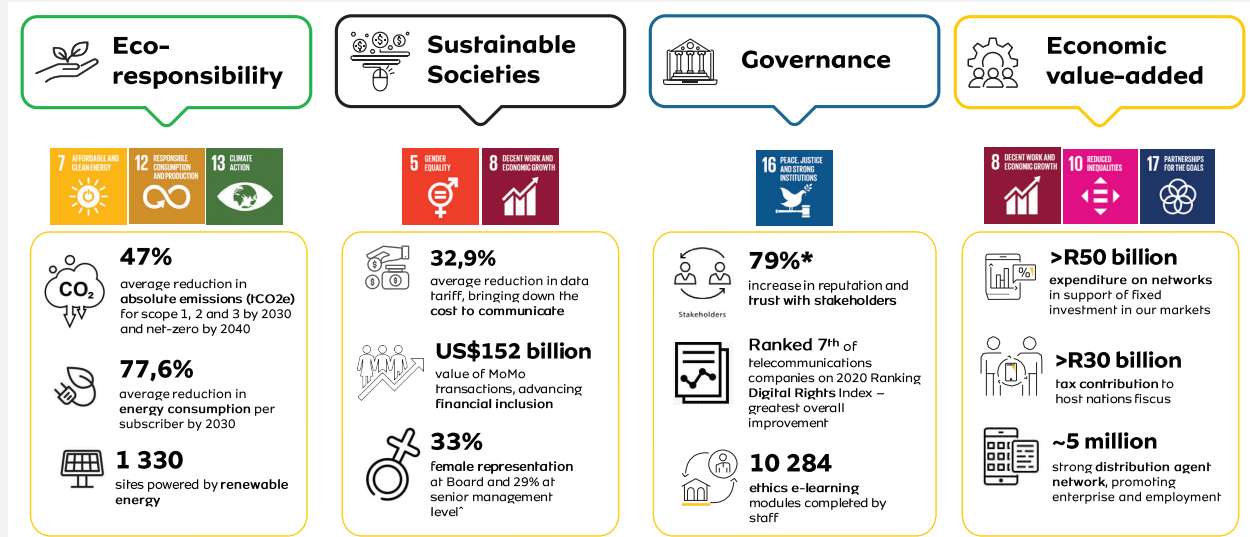
**Simplifying the portfolio & focusing on Pan-African strategy**

^ MTN has concluded an agreement to increase our shareholding in aYo to 75% and will consolidate it in future once regulatory approvals are obtained



# Environment, Social and Governance

Good progress in ESG, but more to achieve | Commitment to net zero emissions by 2040 | Driving digital & financial inclusion



\* Includes incoming GCFO, announced in December 2020  
\* Based on annual Reputation Index Survey



## Financial review

**Sugen Perumal** | Acting Group Chief Financial Officer

*Leading digital solutions for Africa's progress*

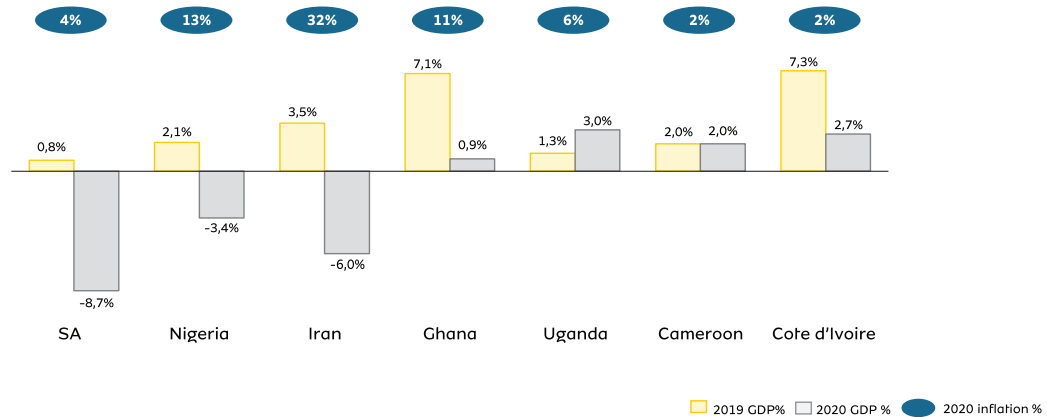
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## Economic landscape of our larger markets



Our markets were impacted by weaker global growth, international trade tensions & commodity price volatility



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# Items impacting reported results



## Currencies

**Increased volatility in exchange rates.  
Rand weaker than naira,  
Closed weaker against the dollar**

### Weaker average rand exchange rate

- Reported growth rates higher than constant currency rates
- Depreciation of the naira impacted Nigeria margins

### Weaker closing rand exchange rate against the USD – some recovery in H2

- Impacting holdco net debt
- Foreign exchange losses of R4,5bn



## Significant transactions

**Disposal of assets  
& assets held for sale**

### ATC tower companies

- Cash proceeds on disposal – R8,8bn
- Non-taxable profit recognised on disposal – R6,1bn

### MTN Syria

- Classified as held for sale, recognised impairment loss on the remeasurement of the disposal group – R1,1bn

### BICS

- Classified as held for sale, recognised impairment loss on the remeasurement of the disposal group – R397m



## Holdco leverage

**Nigeria upstreaming of cash**

- Total dividends that have accrued to Group and yet to be upstreamed amount to N118,5 bn (approximately R4,2bn\*)
- Negative impact on Holdco leverage



## Changes in accounting policy & COVID-19 related impacts

- Recycling of FCTR disposal - FCTR released to retained income - R2,3bn increase, R831m in earnings (46 cents per share) but no impact on HEPS
- Provision for doubtful debts balance at R3,0bn (income statement impact of R2,2bn)
- Impairment of goodwill and investments (Yemen: R525m, Liberia: R308m; Guinea Bissau: R165m & MEIH: R67m)

\* Based on December 2020 closing rates

# Group income statement

Good operational results across most markets and improved operating leverage

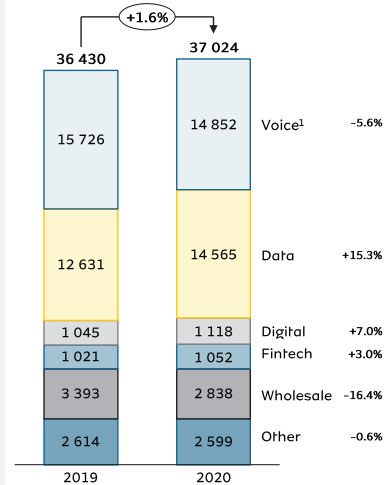
| (Rm)                                                        | 2020          | 2019          | % change reported | % change constant currency*                                            |
|-------------------------------------------------------------|---------------|---------------|-------------------|------------------------------------------------------------------------|
| Revenue                                                     | 179 361       | 151 460       | 18.4              | 10.9                                                                   |
| Service revenue <sup>1</sup>                                | 170 072       | 141 830       | 19.9              | 11.9                                                                   |
| <b>EBITDA before once-off items</b>                         | 76 692        | 62 922        | 21.9              | <b>13.4</b>                                                            |
| Once-off items                                              | 4 619         | 1 307         |                   |                                                                        |
| <b>EBITDA</b>                                               | <b>81 311</b> | <b>64 229</b> | <b>26.6</b>       | <b>13.4</b>                                                            |
| Depreciation, amortisation and goodwill impairment          | (36 716)      | (32 800)      | 11.9              | 4.0                                                                    |
| Net finance cost <sup>2</sup>                               | (18 233)      | (15 184)      | 20.1              | 13.8                                                                   |
| Hyperinflationary monetary gain                             | 1 582         | 787           |                   |                                                                        |
| Share of results of associates and joint ventures after tax | 1 142         | 705           |                   | Improvement driven by discontinuation of Jumia                         |
| <b>Profit before tax</b>                                    | <b>29 086</b> | <b>17 737</b> | <b>64.0</b>       |                                                                        |
| Income tax expense                                          | (9 439)       | (6 908)       | 36.6              |                                                                        |
| <b>Profit after tax</b>                                     | <b>19 647</b> | <b>10 829</b> |                   |                                                                        |
| Non-controlling interests                                   | (2 625)       | (1 729)       |                   |                                                                        |
| <b>Attributable profit</b>                                  | <b>17 022</b> | <b>9 100</b>  | <b>87.1</b>       |                                                                        |
| EPS (cents)                                                 | 946           | 506           | 87.0              |                                                                        |
| HEPS (cents)                                                | 749           | 468           | 60.0              |                                                                        |
| Adjusted HEPS (cents)                                       | 877           | 579           | 51.5              | HEPS benefited from non-operational items totaling 128 cents per share |
| DPS (cents)                                                 | -             | 550           |                   |                                                                        |

<sup>1</sup> Service revenue excludes device and sim card revenue. <sup>2</sup> Actual net finance cost includes unwind of interest on Nigeria fine (2020: R0m, 2019: R189m) <sup>3</sup> Constant currency view is shown at 2020 rates and excludes the impact of hyperinflation 2020 is adjusted for the gain on disposal of ATC (R6 136m), loss on disposal of investment in Content Connect Africa (R7m), loss on remeasurement of disposal groups (Synia – R1 113m and BICS – R397m) 2019 is adjusted for gain on dilution of investment in Jumia (R1 039m), gain on disposal of Travelstart (R282m), unwind of interest on Nigeria fine (R211m) and lower profits (R23m)

# MTN South Africa

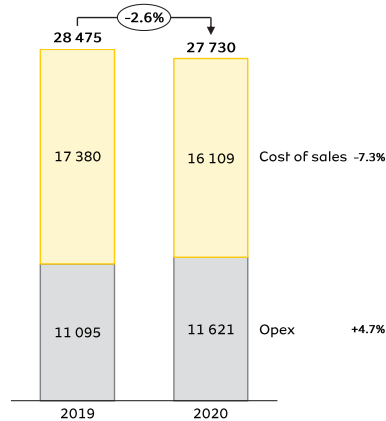
Strong data and digital growth | Telkom revenue impacts wholesale | Costs well controlled | Margin expansion

## Service revenue

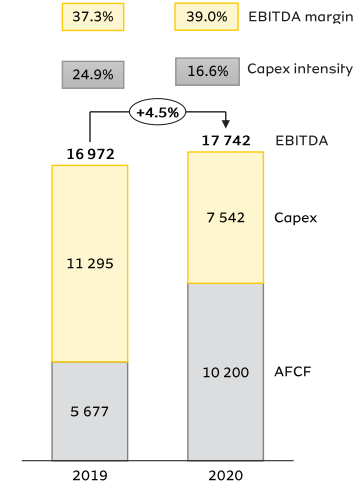


Capex intensity = Capex / Total revenue / AFCE = EBITDA - Capex. Capex intensity under IAS 17 is 15.9% (2019: 16.6%)  
<sup>1</sup> Outgoing voice revenue at -3.8%

## Expenses



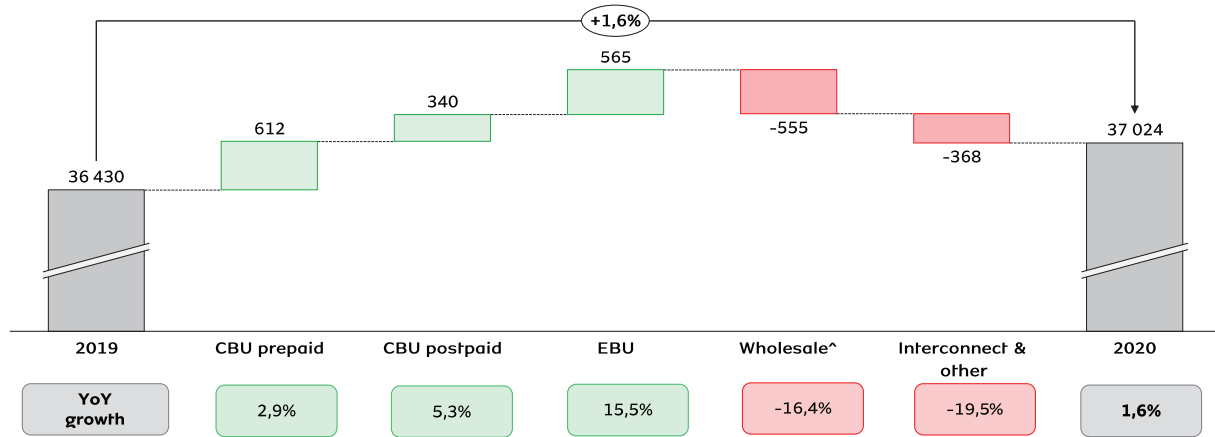
## EBITDA & capex



## MTN South Africa service revenue

Strong consumer performance & double-digit enterprise growth, revenue from Cell C up 10% YoY despite cash basis of accounting

(Rm)



^ Excluding the impact of national roaming (both Cell C and Telkom), MTN SA would have recorded service revenue growth of 3,2%.  
Unrecognised revenue from Cell C of R414m as at 31 December 2020

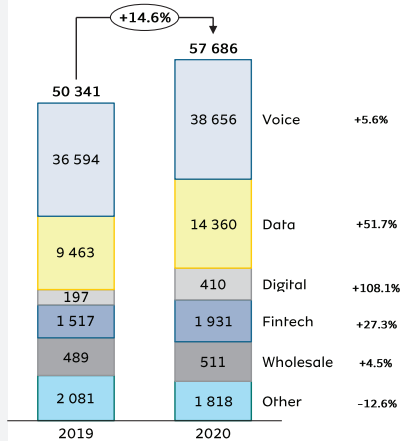
20



# MTN Nigeria

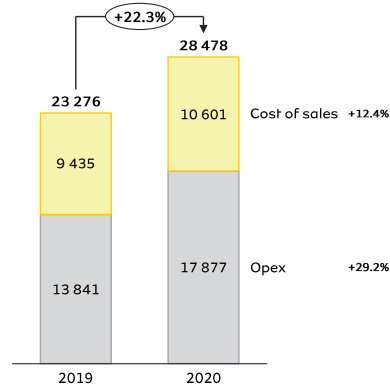
Data & digital drive strong service revenue | Margin impacted by accelerated 4G rollout & forex impacts on network costs  
(Rm) constant currency

## Service revenue

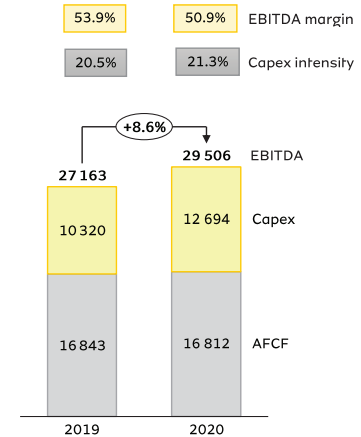


Capex intensity = Capex / Total revenue. Capex intensity under IAS 17 is 17.3% (2019: 17.2%)  
AFCF = EBITDA - Capex

## Expenses

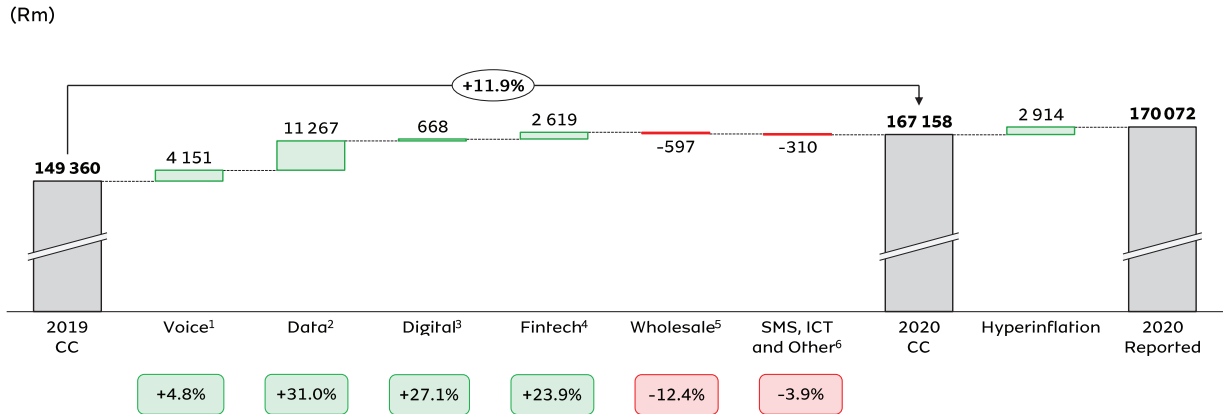


## EBITDA & capex



## Group service revenue

Data, digital and fintech drive growth. H2 recovery in voice and a drag from wholesale



2019 CC and 2020 CC at constant currency  
Group service revenue excludes device and sim revenue

<sup>1</sup> Comprises outgoing voice (which excludes international roaming and wholesale) and incoming voice (which includes local and international roaming and excludes wholesale) <sup>2</sup> Includes mobile and fixed access data and excludes roaming and wholesale

<sup>3</sup> Includes rich media services, content VAS, eCommerce and mobile advertising <sup>4</sup> Includes Xrtime and mobile financial services

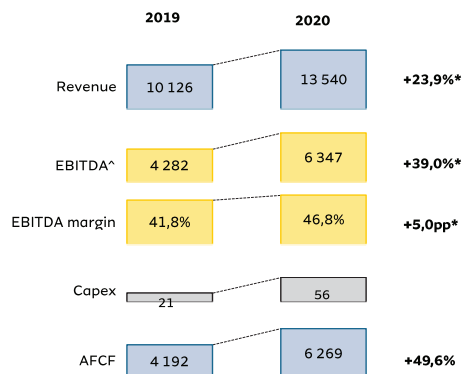
<sup>5</sup> Includes domestic wholesale, voice, SMS and data, leased lines and BTS rentals <sup>6</sup> Includes SMS, ICT and other service revenue not included in other categories

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# Fintech revenue

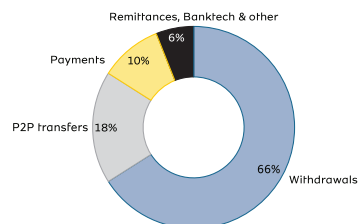
## Fintech highlights (Rm)



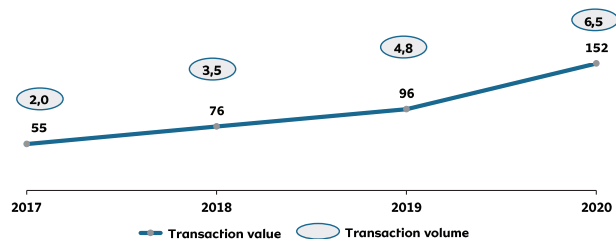
\* Constant currency

^ Pro forma view based on direct attribution of costs

## Fintech revenue contribution by services offered



## Transaction value (US\$ bn) and volume (bn)

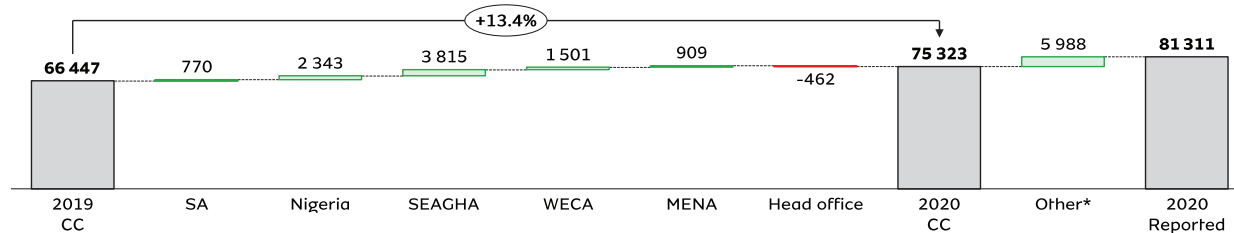




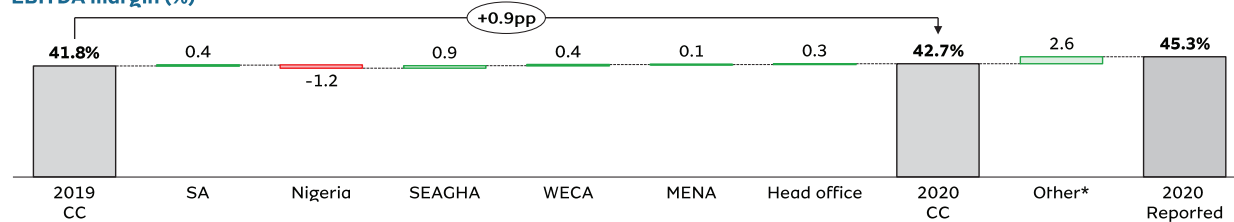
# EBITDA

Focus on cost drives margin improvement

## EBITDA (Rm)



## EBITDA margin (%)



\* Other includes the gain on disposal of tower companies (R6.1bn), loss on disposal of investment in Content Connect Africa (R7m), impairment on remeasurement of disposal groups (Syria and BICS) – R1 510m and hyperinflation

## Finance costs

Group leverage improving and Holdco leverage stable

(Rm)

| Finance costs                           | 2020          | 2019          |
|-----------------------------------------|---------------|---------------|
| Net interest paid                       | 7 149         | 6 922         |
| Finance costs - leases                  | 6 547         | 5 709         |
| Interest unwind on Nigeria fine         | -             | 189           |
| Net forex losses                        | 4 537         | 2 364         |
| <b>Net finance cost</b>                 | <b>18 233</b> | <b>15 184</b> |
| <b>Average cost of debt<sup>1</sup></b> | <b>7.8%</b>   | <b>8.7%</b>   |

| Forex losses / (gains)    | 2020         | 2019         |
|---------------------------|--------------|--------------|
| Head offices <sup>2</sup> | 658          | 1 018        |
| South Africa              | 537          | (50)         |
| South Sudan               | 877          | 481          |
| Zambia                    | 367          | 197          |
| Yemen                     | 526          | 89           |
| Sudan                     | 1 108        | 178          |
| Other                     | 464          | 451          |
| <b>Net forex losses</b>   | <b>4 537</b> | <b>2 364</b> |

### Leverage

| Group (Rm)                        | 2020          | 2019          |
|-----------------------------------|---------------|---------------|
| Cash and cash equivalents         | (46 567)      | (26 360)      |
| Interest bearing liabilities      | 96 248        | 94 280        |
| <b>Net debt</b>                   | <b>49 681</b> | <b>67 920</b> |
| <b>Group leverage<sup>3</sup></b> | <b>0.8</b>    | <b>1.2</b>    |

| Holdco                                      | 2020          | 2019          |
|---------------------------------------------|---------------|---------------|
| Cash and cash equivalents                   | (26 640)      | (11 135)      |
| Interest bearing liabilities                | 63 922        | 66 448        |
| <b>Net debt</b>                             | <b>43 282</b> | <b>55 313</b> |
| <b>Adjusted Holdco leverage<sup>4</sup></b> | <b>2.2</b>    | <b>2.2</b>    |

<sup>1</sup> Average cost of debt is calculated excluding the impact of finance lease obligations

<sup>2</sup> Net forex loss in head offices has been offset by the realised foreign exchange gain from a long-term receivable due from the Netherlands group (R2.1bn)

<sup>3</sup> Group leverage = Group net debt / EBITDA adjusted for hyperinflation and tower profits

<sup>4</sup> Adjusted Holdco leverage = Holdco net debt (including GlobalConnect) / SA EBITDA + cash upstreaming



## Adjusted HEPS

*Rand depreciation, good operational performance and improved contribution of profits from associates & JVs*

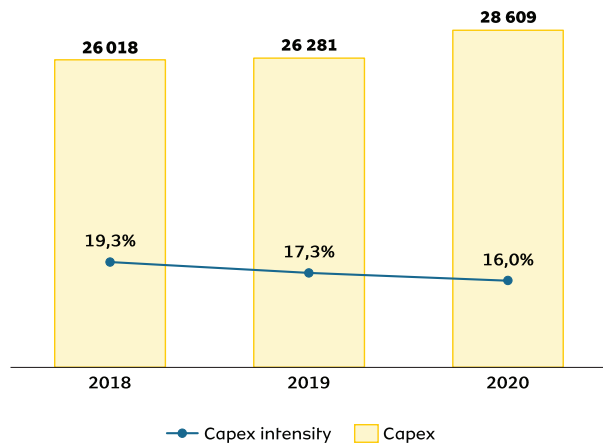
| (Rcents)                                                                          | Reported<br>2020 | Reported<br>2019 | change %    |
|-----------------------------------------------------------------------------------|------------------|------------------|-------------|
| <b>Attributable earnings / (loss) per share</b>                                   | <b>946</b>       | <b>506</b>       | <b>87.0</b> |
| Impairment of goodwill, PPE and associates                                        | 61               | 39               |             |
| Impairment loss on remeasurement of disposal groups                               | 84               | -                |             |
| Gain on dilution / disposal of investment in JV                                   | (341)            | (74)             |             |
| Other                                                                             | (1)              | (3)              |             |
| <b>Basic headline earnings / (loss) per share</b>                                 | <b>749</b>       | <b>468</b>       | <b>60.0</b> |
| Nigeria fine interest                                                             | -                | 8                |             |
| Hyperinflation (excluding impairments)                                            | (30)             | 13               |             |
| Impact of foreign exchange (gains) and losses <sup>1</sup>                        | 168              | 78               |             |
| (Reversal) / Recognition of the time value loss recognized on the Iran receivable | (10)             | 12               |             |
| <b>Adjusted headline earnings per share (excluding non-operational items)</b>     | <b>877</b>       | <b>579</b>       | <b>51.5</b> |

<sup>1</sup> Includes the impact of forex from Iranell operations (2020: 16c loss; 2019: 9c gain)

# Capex

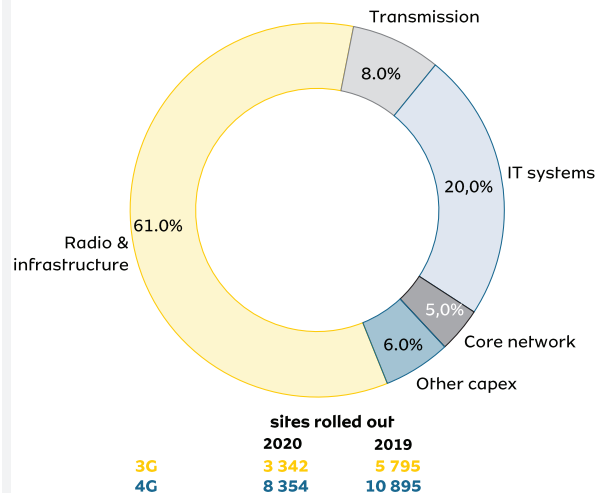
Focus on capacity & resilience | Acceleration in H2 as supply chains improved

Capex (Rm)



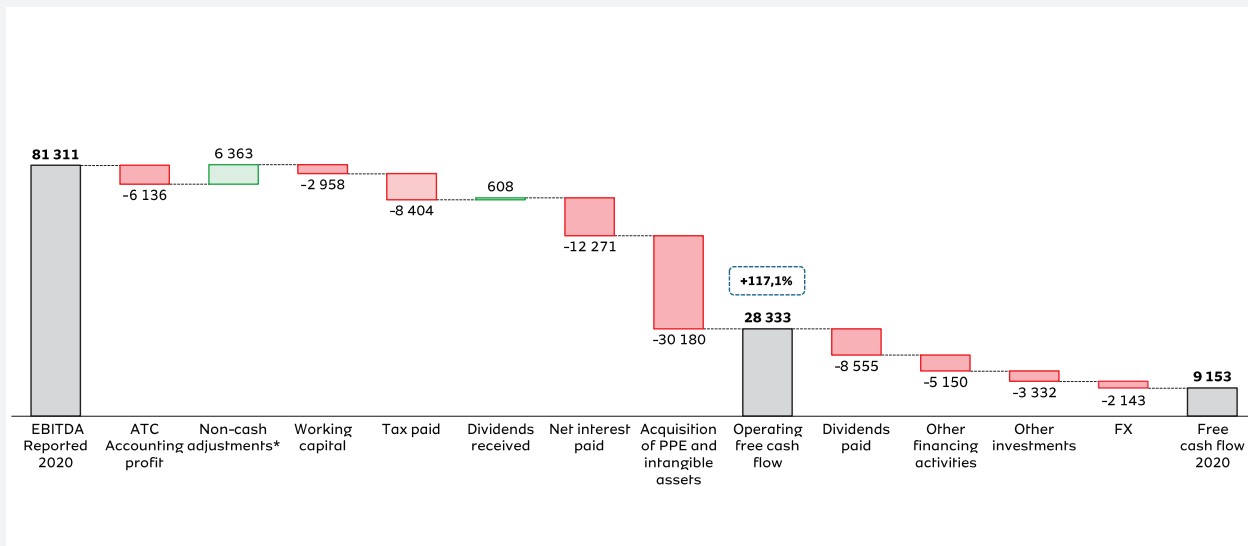
Excludes ROU assets

2020 Capex allocation (%)



## Statement of cashflows

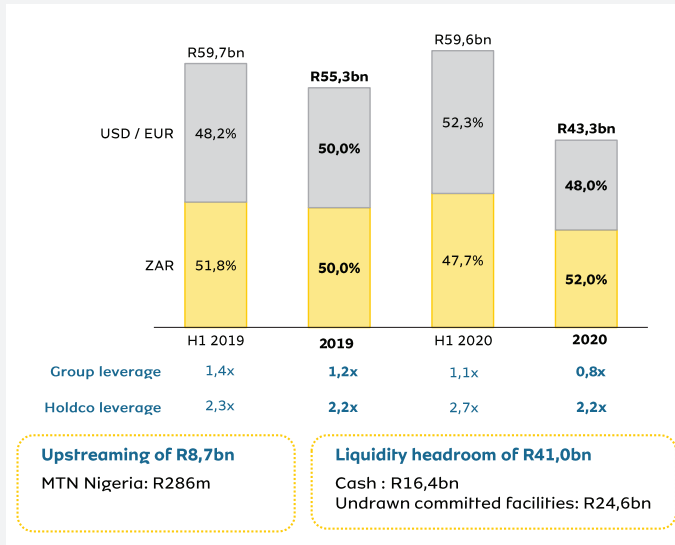
Operating FCF increases 117,1%, benefitting from positive operating leverage and liquidity management



\* Non cash adjustments include: impairment loss on remeasurement of disposal groups, provisions and impairments on trade receivables and contract costs

## Holdco net debt

Net debt reduced | Improved debt mix | Stable Holdco leverage – target medium-term mix at 60% in ZAR facilities



### Debt reduction and optimisation of mix remain priorities

- Continued solid operational performance and cashflow generation
- Focus on cash upstreaming from the markets
- Committed to R25bn medium-term ARP, slowed by market volatility
- Liquidity and liability management

**Committed to accelerated de-leveraging of Holdco balance sheet**

## Statement of financial position

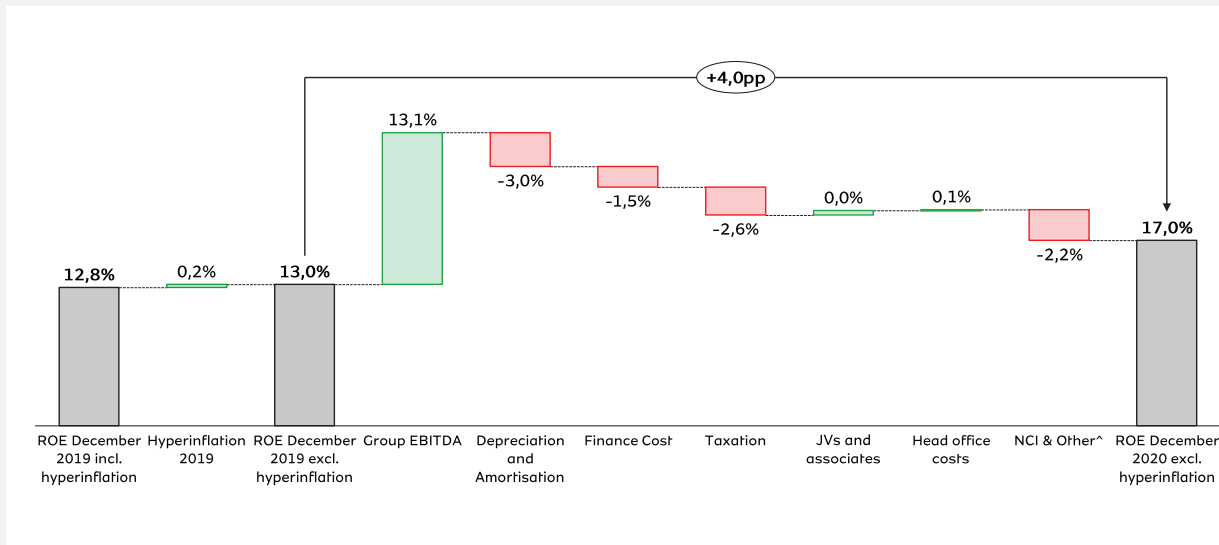
Improved cash position drives overall increase in other current assets, IHS valued at R27,2bn

| (Rm)                                  | 2020           | 2019           | % change    |
|---------------------------------------|----------------|----------------|-------------|
| Right-of-use assets                   | 46 156         | 44 984         | 2.6         |
| Other property, plant and equipment   | 100 576        | 98 312         | 2.3         |
| Intangible assets and goodwill        | 39 069         | 36 866         | 6.0         |
| Other non-current assets              | 49 365         | 45 867         | 7.6         |
| Mobile Money deposits                 | 27 679         | 15 315         | 80.7        |
| Other current assets                  | 82 081         | 60 129         | 36.5        |
| Non-current assets held for sale      | 4 016          | 838            | NM          |
| <b>Total assets</b>                   | <b>348 942</b> | <b>302 311</b> | <b>15.4</b> |
| <b>Total equity</b>                   | <b>106 225</b> | <b>86 100</b>  | <b>23.4</b> |
| Interest-bearing liabilities          | 96 249         | 94 280         | 2.1         |
| Lease liabilities                     | 49 481         | 46 327         | 6.8         |
| Mobile Money payables                 | 28 008         | 15 315         | 82.9        |
| Other liabilities                     | 67 895         | 60 289         | 12.6        |
| Non-current liabilities held for sale | 1 084          | -              | 100.0       |
| <b>Total equity and liabilities</b>   | <b>348 942</b> | <b>302 311</b> | <b>15.4</b> |

Closing rates are utilised when translating balance sheet items  
All variances less than -200% or greater than +200% is shown as not meaningful (NM)

## Improving returns

4,0pp improvement in ROE, underpinned by solid operational performance



<sup>^</sup> Non-operational items largely attributable to movements directly in equity (-1.5%)





## Strategy update

**Ralph Mupita** | Group President and CEO

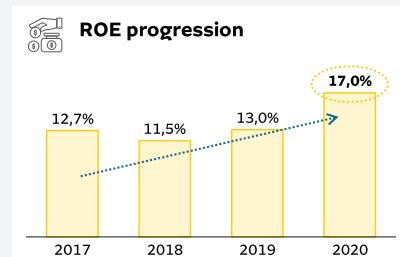
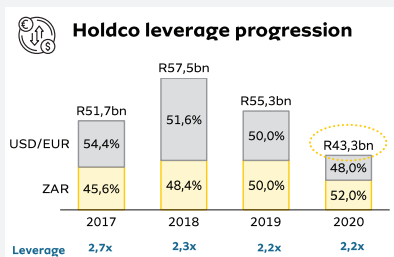
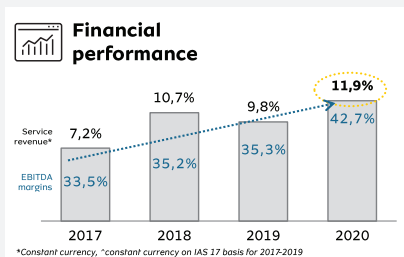
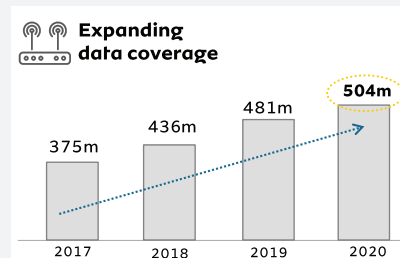
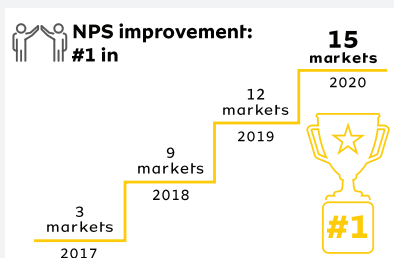
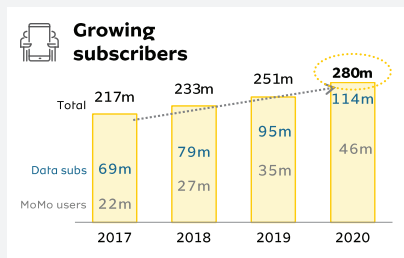
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# The journey of progress over the last 4 years



A foundation of commercial and operational excellence



## Strategic repositioning

### The case for change



#### Challenges:

- Reducing the Group's risk profile
- US dollar debt level at Holdco

#### Opportunities:

- Take advantage of the **short window of opportunity** to win in digital services as customers come online for the first time
- The global operating environment is shifting in the wake of COVID19 – **de-globalization & digital acceleration**
- MTN is well positioned to **partner** with nation states in socio-economic progress
- **Reveal and crystalize value**

### Ambition 2025

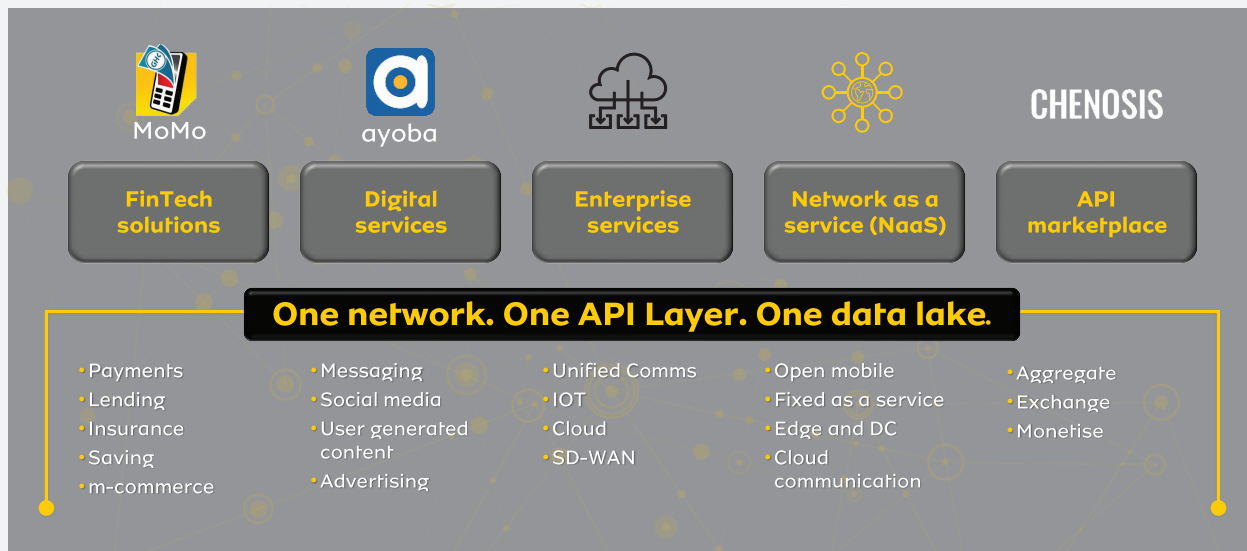


**Belief statement:**  
Everybody deserves the benefits  
of a modern connected life

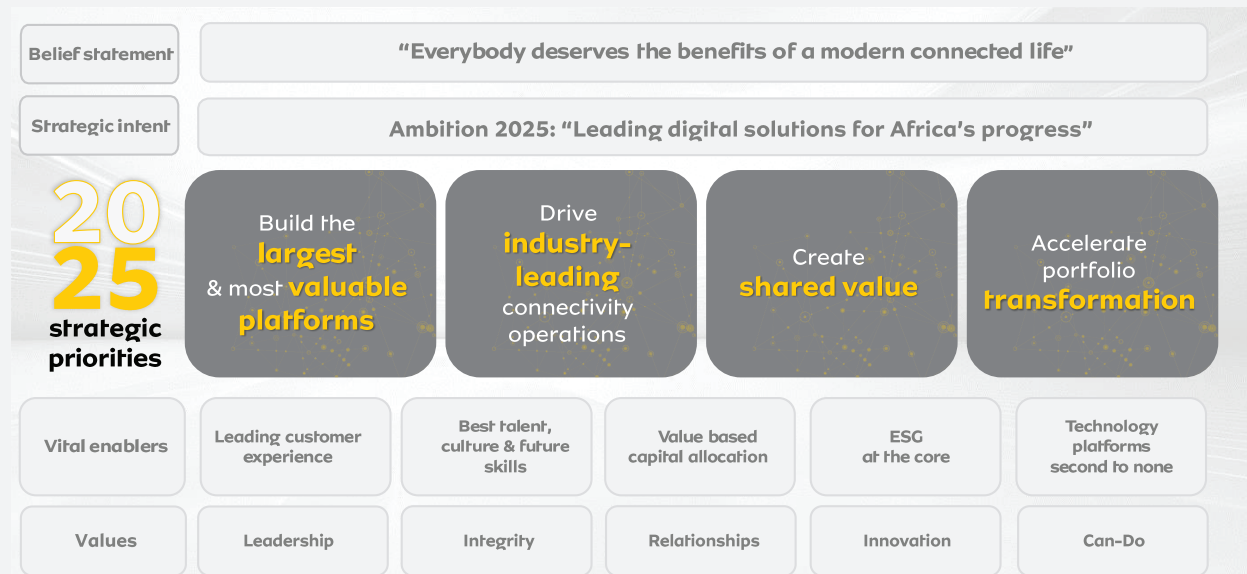
**Strategic intent:**  
Leading digital solutions for  
Africa's progress



## 5 growth platforms, underpinned by Africa's largest connectivity network



## Ambition 2025 | Framing our strategic priorities



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# Strategic priorities

| Priorities                                                | Objectives                                                                                                                                                                                                                                                                                                  | MTN today                                                                                                                                                                                                                               | Ambition 2025                                                                                                                                                                                                                         |
|-----------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Build the <b>largest</b> & most <b>valuable</b> platforms | <ul style="list-style-type: none"> <li>From a 'product' to 'platform' play offering 1<sup>st</sup> &amp; 3<sup>rd</sup> party products/services</li> <li>Avenues to accelerate growth, e.g. selective partnerships co-investors</li> <li>Fintech   Digital   Enterprise   NaaS   API marketplace</li> </ul> | <ul style="list-style-type: none"> <li><b>46,4m</b> MoMo users</li> <li><b>5,5</b> million ayoba users</li> <li>NaaS <b>only</b> in SA</li> </ul>                                                                                       | <ul style="list-style-type: none"> <li><b>100m</b> MoMo users</li> <li><b>100m</b> ayoba users</li> <li><b>#1</b> NaaS platform</li> </ul>                                                                                            |
| Drive <b>Industry-leading</b> connectivity operations     | <ul style="list-style-type: none"> <li>Maintain leading connectivity position</li> <li>Accelerate South Africa and Nigeria earnings growth</li> <li>Drive expense efficiency programme</li> </ul>                                                                                                           | <ul style="list-style-type: none"> <li><b>114,3m</b> active data users</li> <li>SA margin of <b>39,0%</b> &amp; Nigeria margin of <b>50,9%</b></li> <li>Achieved efficiencies of <b>~R2,0bn</b> in 2020</li> </ul>                      | <ul style="list-style-type: none"> <li><b>200m</b> active data users</li> <li>SA margin of <b>40–42%</b> &amp; Nigeria margin of <b>53–55%</b></li> <li>Target further expense efficiencies of <b>&gt;R5bn</b><sup>^</sup></li> </ul> |
| Create <b>shared value</b>                                | <ul style="list-style-type: none"> <li>Step-change in ESG positioning of the Group</li> <li>Broad-based ownership and inclusion across markets</li> <li>Sentiment shift through stakeholder management efforts</li> </ul>                                                                                   | <ul style="list-style-type: none"> <li><b>Average</b> ESG ratings</li> <li><b>Localisations</b> in progress</li> <li>Reputation Index, <b>79%</b></li> </ul>                                                                            | <ul style="list-style-type: none"> <li><b>Top quartile</b> ESG ratings</li> <li>Broad-based <b>ownership and inclusivity</b> achieved</li> <li>Reputation Index <b>≥ 75%</b></li> </ul>                                               |
| Accelerate portfolio <b>transformation</b>                | <ul style="list-style-type: none"> <li>Execute on ARP &amp; reduction of leverage</li> <li>Middle East exit   Selective expansion in SSA</li> <li>Structured to reveal value of infrastructure assets and platforms</li> </ul>                                                                              | <ul style="list-style-type: none"> <li>ARP proceeds of <b>R4,3bn</b><sup>^^</sup></li> <li>Holdco leverage at <b>2,2x</b></li> <li>Infrastructure assets &amp; platforms <b>embedded</b> in the core connectivity operations</li> </ul> | <ul style="list-style-type: none"> <li>ARP proceeds <b>&gt;R25bn</b></li> <li>Holdco leverage between <b>≤ 1,5x</b></li> <li>Structural <b>separation</b> of infrastructure assets and platforms</li> </ul>                           |

<sup>^</sup> Over three years, off 2020 base

<sup>^^</sup> Excludes the R15bn achieved to March 2020

## Investment case - A compelling Africa growth story



### Africa's leading and scale connectivity and infrastructure business

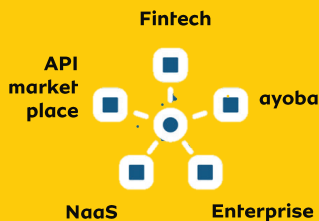
- # 1 or # 2 subscriber share in all our markets
- "Second to none" and well-invested networks
- Enterprise, wholesale and infrastructure sharing opportunities

### Well-positioned for the long-term

- Digital acceleration of Africa
- Portfolio optimisation to enhance risk/ return profile
- Exposing value in infrastructure assets and platforms



### Platforms accelerating growth



### Exciting demographic opportunity



- Fast growing youthful population
- Low data, fintech and digital adoption
- Partner in socioeconomic development of our regions

### Attractive return profile

- Platforms accelerating growth
- Attractive cashflow and ROE profile
- Accelerated deleveraging of Holdco balance sheet



### Enhanced risk and regulatory framework

### Disciplined capital allocation

## Capital allocation framework

1

### Organic growth

Well-invested networks and platforms | Improving capex intensity

2

### Stabilise leverage

Rebalancing the mix to have rand debt making up at least 60% of Holdco net debt

3

### Return cash to shareholders through dividend

Anticipate paying a minimum ordinary dividend of 260cps for FY21

4

### Selective mergers and acquisitions

Opportunities aligned to the investment case, subject to strict risk and financial criteria

5

### Share repurchases or special dividends

Only considered when other capital allocation priorities have been met

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## Enhanced medium-term guidance

| KPI                                                                                 | Previous target                                                                                                                                                                                                                                                                                                                                           | Enhanced target                                                                                                                                                                                                                                                                                                                                                  |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Service revenue                                                                     |  Group: Double-digit growth<br> South Africa: Mid-single-digit growth<br> Nigeria: Double-digit growth |  Group: Low to mid teens growth<br> South Africa: Mid-single-digit growth<br> Nigeria: Mid teens growth |
| EBITDA margins                                                                      | Improving margins                                                                                                                                                                                                                                                                                                                                         | –                                                                                                                                                                                                                                                                                                                                                                |
| Group capex intensity                                                               | Reducing intensity                                                                                                                                                                                                                                                                                                                                        | –                                                                                                                                                                                                                                                                                                                                                                |
| Accelerate fintech platform growth                                                  | –                                                                                                                                                                                                                                                                                                                                                         | >20% service revenue contribution                                                                                                                                                                                                                                                                                                                                |
| Holdco leverage                                                                     | ≤ 2,0x                                                                                                                                                                                                                                                                                                                                                    | ≤ 1,5x                                                                                                                                                                                                                                                                                                                                                           |
| Asset realisation                                                                   | > R25 billion                                                                                                                                                                                                                                                                                                                                             | > R25 billion                                                                                                                                                                                                                                                                                                                                                    |
| Adjusted ROE                                                                        | Improving to > 20%, from 11,5% in 2018                                                                                                                                                                                                                                                                                                                    | > 20%                                                                                                                                                                                                                                                                                                                                                            |
| More detail on the strategy to be unpacked at capital markets day in early June '21 |                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                  |



## Looking ahead

**Ralph Mupita** | Group President and CEO

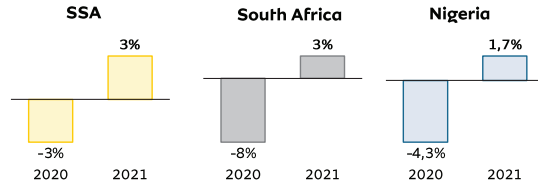
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# Macro context into 2021

## Economic outlook

GDP



Source: IMF

## Currencies & commodities

|                         | 2020       | 2021F      |
|-------------------------|------------|------------|
| • Average rand/US\$:    | R16,46/\$  | R15,23/\$  |
| • Average naira/US\$:   | N382,28/\$ | N445,55/\$ |
| • Brent crude oil US\$: | \$41,3/bbl | \$50,0/bbl |

Source: IMF, Bloomberg (as at 26 Jan 21)

## COVID-19



- Emerging from 2<sup>nd</sup> wave of infections, potential for 3<sup>rd</sup> wave?
- AU securing vaccines through COVAX facilities, with 670m doses secured for 2021
- Infections as reported of 2,7m, deaths of 71k as at 28 February 2021^
  - 2,6%<sup>^</sup> case fatality rate vs 2,2% global case fatality rate

Source: John Hopkins (excludes Réunion and Western Sahara). <sup>^</sup>SSA

## Mobile & digital acceleration



- **800m** people in SSA still not connected to mobile internet
- SSA mobile internet users to grow to **475m** by 2025 from **272m** in 2019
- SSA smartphone penetration to grow to **65%** by 2025 from **50%** in 2020

Source: GSMA

## 2021 priorities

... as we continue to manage COVID-19 uncertainties



Accelerate SA & Nigeria growth



Position infrastructure assets & fintech for accelerated growth and value unlock



Progress with ARP, cash upstreaming and portfolio transformation



Maintain “second to none” network position | R29,1bn capex planned for 2021



Resolve complex litigations



Progress with net zero initiative and other ESG objectives

# Conclusion

## Key take-aways

1

### Very strong operational and financial results delivered in a challenging macro

- 29m subscribers added in the year to reach a total of 280m
- Adjusted HEPS up 52% | ROE up 4pp to 17% | Operating cashflow up 117% to R28,3bn

2

### Business resilience under COVID-19 pandemic pressures

- Networks remain well-invested with R28,6bn of capex in 2020
- Headroom in network to accommodate exponential growth in data traffic of >110% in 2020

3

### Near-term focus on faster de-leveraging of Holdco

- Minimum ordinary dividend of 260cps anticipated for FY 2021
- Medium-term dividend policy deferred until March 2022

4

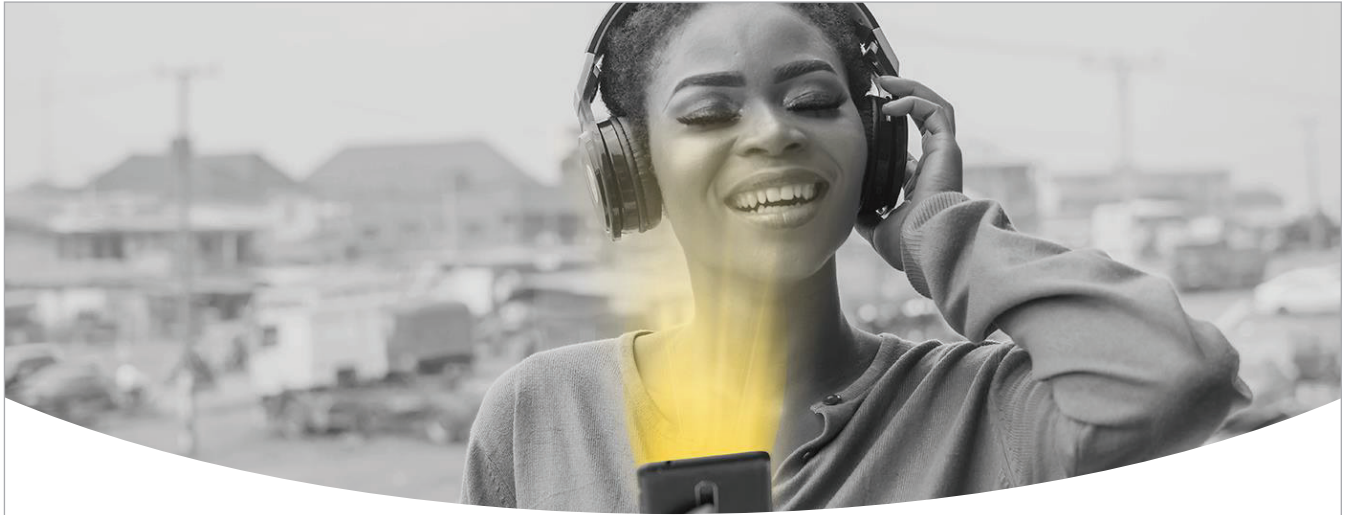
### Ambition 2025 strategy announced

- Value unlock of infrastructure assets and platforms
- Medium-term guidance enhanced

5

### Accelerating demand for digital services in Sub-Saharan Africa

- 800m people remain unconnected to the internet
- MTN capex envelope of R29bn for 2021



**Thank you**

**#GoodTogether**

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