

Sustainability report continued

Sustainability management framework **Company commitment to sustainable development**

Our brand promise is *everywhere you go*. To deliver on this promise, MTN needs to create the required infrastructure to ensure continuous reliable telecommunication access to our customers 'wherever they go'.

MTN recognises that the essential infrastructure and related mobile telephony services it provides in the course of its business operations affect the environment and generate broad commercial and socio-economic development opportunities for communities in the territories in which it operates.

While our long-term goal remains generating value for our shareholders, MTN continuously aspires to balance this commercial focus with the responsibility it has to all its stakeholders to create and sustain long-term mutual value. MTN believes there are two key components to creating this value:

- The quality of our network infrastructure and services.
- The social and commercial development of communities in our operational territories.

Our sustainability framework is based on the following sustainability principles:

- Promoting responsibility and sound corporate governance practices.
- Providing a safe working environment in which the health of employees is protected and their opportunities for self-development are enhanced.
- Promoting cultural diversity and equity in the workplace.
- Minimising adverse environmental impacts.
- Providing opportunities for social and economic development within the communities in which MTN operates.

Ownership of sustainability management practices

Ownership of the sustainability policy is vested in the Group board.

The Group risk management and corporate governance committee, appointed by the board, assumes overall responsibility for monitoring, identifying and evaluating sustainability management performance, and for providing control measures for the Group executive committee to implement.

Managing the global sustainability structure

The Group has allocated responsibility for sustainability management activities across the following business functions:

- Group marketing and corporate affairs: Manages sustainability-related data-collection systems and sustainability reporting.
- Group risk management: Drives the implementation of the sustainability management framework and implements this in the Group and its operations.
- Group President & CEO and Exco: Supports embedding the sustainability management framework and attaining set targets. This includes appointing local sustainability champions in operations.
- Group risk and corporate governance committee: Oversees overall Group sustainability management and reporting.
- Operational CEO – implements sustainability management framework in the operations.

