

Glossary

Terms and acronyms

3G	Third generation
ARPU	Average revenue per user
BEE	Black economic empowerment
BMF	Black Management Forum
BSC	Base station controller
BTS	Base transceiver station
CEO	Chief executive officer
CFA	Communaute Financiere Africaine franc
CSR	Corporate social responsibility
DVB-H	Digital video broadcasting-handheld
DVB	Digital video broadcasting
EBITDA	Earnings before interest, tax, depreciation and amortisation
ECA	Electronic Communications Act
EDGE	Enhanced data for GSM evolution
EMF	Electromagnetic frequency
EMS	Environmental management system
EPS	Earnings per share
ERP	Enterprise resource planning
EXCO	Executive committee
FIFA	Federation Internationale de Football Association
GDP	Gross domestic product
GHC	Ghana cedi
GPRS	General packet radio service
GRI	Global Reporting Initiative
GSM	Global system for mobile communications
HEPS	Headline earnings per share
HIV/AIDS	Human immuno deficiency virus/acquired immune deficiency syndrome
HSDPA	High-speed downlink packet access
IAS	International Accounting Standards
ICASA	Independent Communications Authority of South Africa
ICT	Information and communication technologies
IFRS	International Financial Reporting Standards
IP	Internet protocol
IRR	Iranian riyals
ISO	Internation Standards Organisation
ISP	Internet service provider
JSE	JSE Limited – the South African stock exchange
Kbps	Kilobytes per second
King II	King committee report on corporate governance 2002
MAN	Metropolitan area network

MENA	Middle East and North Africa includes operations in Iran, Afghanistan, Syria, Yemen, Sudan and Cyprus
MMS	Multimedia messaging service
MNP	Mobile number portability
MSC	Mobile switching centre
MSS	Mobile switching system
MVNO	Mobile virtual network operator
NGN	Nigerian naira
NQF	National Qualifications Framework
Off-net	Telephone calls originating and terminating on different networks
OHSAS	Occupational Health and Safety Assessment Series
On-net	Telephone calls originating and terminating on the same network
PAT	Profit after tax
Postpaid/ contract	Services for which the subscriber has a contract and pays monthly
Pre-paid	Services for which the subscriber has paid in advance
SABC	South African Broadcast Corporation
SACTA	South Africa Cellular Telecommunications Association
SDD	Sudanese dinars
SEA	South and East Africa includes operations in South Africa, Botswana, Swaziland, Uganda and Rwanda
SHE	Safety, health and environmental
SIM	Subscriber identity module
SME	Small and medium enterprise
SMS	Short message service
Subscriber	Mobile customer receiving or making a call within a 90-day period
UASL	Unified Access Service Licence
UNICEF	United Nations Children's Emergency Fund
VCT	Voluntary counselling and testing
VGC	VGC Communications Limited
VoIP	Voice over internet protocol
VSAT	Very small aperture terminal
WECA	West and Central Africa includes operations in Nigeria, Cameroon, Côte d'Ivoire, Ghana, Benin, Liberia, Guinea Republic, Guinea Bissau and Congo-Brazzaville
WiFi	Wireless fidelity – allows laptops in hotspots to access the internet
WiMax	Worldwide interoperability for microwave access/broadband wireless technology
WWF	Leading international nature conservation organisation